## Southern Division AFSS Quarterly Meeting Agenda

Please bring an unwrapped gift
For a child, youth or toom

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HOST AGENCY:	Palm Springs Fire Department	
LOCATION:	Spa Resort Casino 100 N. Indian Canyon Dr., Palm Springs 92262 (760) 352-1462	
0830	Registration	
0900	Morning Session Call to Order Flag Salute Inspiration Welcome: Fire Chief Bary Freet, Palm Springs Fire Depa	rtment
	Self Introductions by members; introduction of first-time a	ttendees and guests
0915	Laurie Rice & Jill Posadas, Nurse Manager for Arrowhead Regional Medical Center	
	Consent Calendar:  Approval of September Meeting Minutes  Approval of Finance Report  Committee Reports	
1000	Education Program – <i>Customer Service</i> Speaker: David K. Aaker, Aaker & Assoc. ( <u>www.davidkaaker.com</u> )	
1130	Member of the Year Award	
1145	Lunch/Opportunity Drawing	
1300	Afternoon Session Special Recognition Liaison Chief Report – Chief Phil Armentrout Correspondence Report – Nancy Haglund New Business:  2003 Meeting Site Locations Cal Chiefs/AFSS Logo Cal Chiefs Website – Mary Hollan Approval of the 2002/03 Budget – Carol Tousignat Round Table Discussion (If unable to attend, pleas any attending member.)	
Reservations must be Make checks payable Please send to:		
Registration fee:	\$20 per AFSS member attendee	
	\$25 per non-AFSS member attendee	